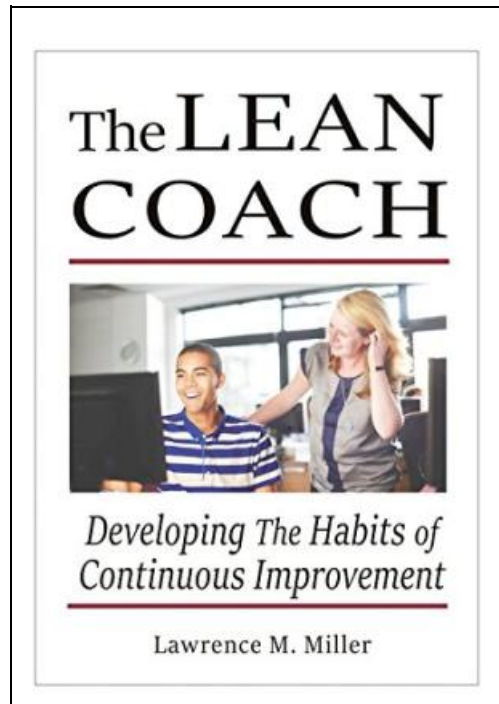


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Miller Management Press, LLC, United States, 2016. Paperback. Condition: New. Language: English . Brand New Book ***** Print on Demand *****.To change the culture of an organization you must change the habits of leaders and teams. Habits rarely change without the assistance of a coach. Most organizations are adopting lean or agile culture and leadership. Many are struggling because of their inability to create a sustainable change in the habits of continuous improvement, teamwork and problem-solving. Training alone is insufficient. Face-to-face coaching is required. The cost of external coaching is too great and most companies do not have sufficient internal coaches. The only solution is for every manager to develop coaching skills and provide that coaching to peer managers and teams. This is the Lean Coach. This book and companion online course are intended to provide the needed coaching process and skills. There are two bodies of knowledge upon which the methods in this book are based. The first is lean or Toyota Production System. The second is behavior analysis or behavioral psychology which focuses on observable behavior, not personality traits or attitudes. It can be summarized by the phrase. It is easier to act your way into a new way of feeling, than feel your way into a new way of acting. Both of these methods are founded on the scientific method, focusing on data and experimentation. They are also practical and can be employed in the workplace without advanced training. The model of coaching presented in this book is well proven and easily adopted.



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